



## User's Guide

Product Type: NE-Z41, NE-Z41SH

Document Number: 81-SS00126E

Date of issue: November 1.2020



### CAUTION

- Carefully read the User's Guide prior to use.
- Keep this User's Guide for future reference.

# Nabtesco

**Nabtesco Corporation**



# Introduction

Thank you for purchasing Nabtesco ALLUX™.

ALLUX™ is a microprocessor controlled prosthetic knee joint with four-bar linkage which provides safe and comfortable walking through a combination of hydraulic control and computer control.

This user's guide (hereinafter referred to as this document) was produced by Nabtesco Corporation to ensure safe and comfortable use of ALLUX™.

This document describes matters concerning typical usage such as fitting and walking, maintenance, trouble shooting and cautionary notes that anyone utilizing ALLUX™ needs to know.

# Important Information

## Purpose of ALLUX™

ALLUX™ was designed and is manufactured for use as a prosthetic knee joint by above-knee, knee disarticulation, and hip disarticulation. Do not use ALLUX™ for any other purposes. For hip prostheses, it is recommended to use a torsion adapter to prevent application of large torsion to ALLUX™.

For the specifications for ALLUX™, see 2.Product Overview.



### WARNING

- Do not use ALLUX™ outside of the specification range. Do not modify the main body or parts. Doing so can cause injury or damage ALLUX™.

## Cautions for handling ALLUX™ safely

Nabtesco Corporation (hereinafter, referred to as Nabtesco) cannot foresee all of potential residual risks of ALLUX™ and risks resulting from human errors and usage environment.

Although there are a lot of instructions and prohibitions for handling ALLUX™ (assembling, adjusting and maintaining the prosthesis), all these matters cannot be described in this document or on the warning labels on the body of ALLUX™.

Therefore, when handling ALLUX™, it is necessary not only to observe the precautions stated in this document, but also to take safety measures necessary for prosthesis knee joint.

Particularly important matters concerning the safe handling of ALLUX™ are described below.

## Read this document thoroughly

Before handling ALLUX™, thoroughly read this document, and sufficiently understand the contents. Strictly observe the safety precautions stated in the document.

## Qualification of assemblers and adjusters

Only the persons who have received ALLUX™ license seminar are allowed to assemble and adjust it. If necessary, inquire your ALLUX™ certified prosthetist.

# About This Document

## Target of this document

This document is intended for the prosthetic users.

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## When this document is lost or damaged

If this document or any related document is lost or damaged, immediately ask the Local sales representative or Distributor(hereinafter, referred to as the Distributor) to reissue it. Handling ALLUX™ without this document can cause accidents.

## Information

The information on this manual is subject to change without prior notice for product improvement.

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# Structure of This Document

This document consists of the following chapters.

| Title of chapter                           | Contents  |
|--|---|
| Introduction                               | Outline and purposes of this document   |
| Important information                      | Purpose of use, information for safe handling of ALLUX™                                   |
| About This Document                        | Notes on this document  |
| Structure of This Document                 | Contents of each chapter in this document   |
| 1. Safety precautions                      | Safety precautions  |
| 2. Product Overview                        | Specifications for ALLUX™   |
| 3. Before use                              | Names and models of ALLUX™ and accessories  |
| 4. Safe posture                            | Explanation about how to take the safe posture  |
| 5. Selective Modes<br>by RemoteControl App | How to use the Remote Control App<br>Explanation of Selective modes by Remote Control App |
| 6. States of ALLUX™                        | Explanation of states of ALLUX™ and vibration alert patterns                              |
| 7. Charging Procedure                      | Charging procedure for ALLUX™<br>Charging the backup battery pac                          |
| 8. Maintenance Parts                       | Explanation of service parts  |
| 9. Troubleshooting                         | Methods for confirming to improve feeling   |
| 10. Disposal                               | Explanation about method of disposal of ALLUX™  |
| 11. Periodic inspection                    | Explanation about periodic inspection and warranty period                                 |
| 12. Warranty                               | Explanation about warranty  |

# Table of Contents

|  |     |
|--|-----|
| Introduction .....   | i   |
| Important Information .....                                  | ii  |
| About This Document .....                                    | iii |
| Structure of This Document .....                             | iv  |
| Table of Contents .....                                      | v   |
| <br>   |     |
| <b>1 Safety Precautions</b>                                  |     |
| 1.1 Definitions of symbols .....                             | 1   |
| 1.2 Warning .....  | 1   |
| 1.3 Caution .....  | 2   |
| 1.4 Notice .....   | 2   |
| <br>   |     |
| <b>2 Product Overview</b>                                    |     |
| 2.1 Overview of ALLUX™ .....                                 | 3   |
| 2.2 Basic structure .....                                    | 3   |
| 2.3 Certification of International Standard .....            | 4   |
| 2.4 Specifications .....                                     | 5   |
| <br>   |     |
| <b>3 Before Use</b>  |     |
| 3.1 Parts list .....   | 6   |
| <br>   |     |
| <b>4 Safe Posture</b>  |     |
| 4.1 Safe posture and condition ready for communication ..... | 7   |
| <br>   |     |
| <b>5 Selective Modes by Remote Control App</b>               |     |
| 5.1 ALLUX™ operational modes .....                           | 8   |
| 5.2 Remote Control App .....                                 | 8   |
| 5.3 Operation with the Remote Control App .....              | 9   |
| 5.4 Normal Mode .....  | 10  |
| 5.4.1 Overview .....   | 10  |
| 5.4.2 Yield Function .....                                   | 10  |
| 5.4.3 Walking speed auto-adjust function .....               | 10  |
| 5.4.4 Seated position .....                                  | 10  |
| 5.4.5 Safety lock .....                                      | 10  |
| 5.4.6 Bicycle .....  | 11  |
| 5.5 Flexion angle limit mode .....                           | 11  |
| 5.6 Variable selective flexion lock mode .....               | 11  |
| 5.7 Full extension lock mode .....                           | 11  |
| 5.8 Free swing mode .....                                    | 11  |

# Table of Contents



---

|   |    |
|---|----|
| <b>6 States of ALLUX™</b>                                   |    |
| 6.1 States of ALLUX™  | 12 |
| 6.2 Normal use state  | 13 |
| 6.2.1 When battery charger or power OFF cap is disconnected | 13 |
| 6.2.2 When power is turned off for charging                 | 13 |
| 6.2.3 Use of backup battery pac                             | 14 |
| 6.2.4 Battery exhaustion (zero battery)                     | 16 |
| 6.2.5 In high-temperature state                             | 17 |
| 6.3 In case of malfunction                                  | 18 |
| 6.4 Vibration alert pattern chart                           | 19 |
| <b>7 Charging Procedures</b>                                |    |
| 7.1 Charging ALLUX™   | 21 |
| 7.1.1 Specifications for battery charger and AC adapter     | 21 |
| 7.1.2 Charging procedures                                   | 22 |
| 7.1.3 Charging the backup battery pac                       | 23 |
| 7.1.4 Indication by LED lamp on battery charger             | 24 |
| 7.1.5 Use of extension cable                                | 24 |
| <b>8 Maintenance Parts</b>                                  |    |
| 8.1 List of maintenance parts                               | 25 |
| <b>9 Troubleshooting</b>                                    |    |
| 9.1 Troubleshooting list                                    | 26 |
| <b>10 Disposal</b>  | 28 |
| <b>11 Periodic Inspection</b>                               |    |
| 11.1 Periodic Inspection                                    | 29 |
| <b>12 Warranty</b>  |    |
| 12.1 Warranty   | 30 |
| 12.2 Warranty periods of designated devices                 | 31 |
| 12.3 Repair   | 32 |



# 1 Safety Precautions

## 1.1 Definition of symbols

Throughout this manual, the following signal words are used to classify and explain the hazards and damages which may be caused by improper usage not conforming to the instructions.

|  |  |
|--|--|
|  <b>WARNING</b> | Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.  |
|  <b>CAUTION</b> | Indicates a potentially hazardous situation which, if not avoided, could result in minor or moderate injury. |
| <b>NOTICE</b>  | Damage only.   |




As protective measure above-mentioned, the instructions to be observed are classified and explained by using the following pictograms.

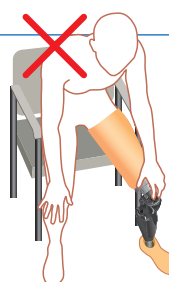
|  |   |
|--|---|
|   | Indicates actions that you must not do when handling the product.                   |
|  | Indicates actions that you must do based on instructions when handling the product. |

## 1.2 Warning

Strictly observe the following instructions to use the product safely.

### **WARNING**

|   |   |
|---|---|
|  | <ul style="list-style-type: none"> <li>■ Please ensure to read the notes on usage. Incorrect use, the parts could be damaged or broken, thus resulting in a fall.</li> <li>■ When detecting abnormal noise, play or reduction in hydraulic resistance, discontinue the use, and contact the Distributor. Use when it feels abnormal, the parts could be damaged or broken, thus resulting in a fall.</li> </ul>   |
|  | <ul style="list-style-type: none"> <li>■ Do not use for a user who weighs more than 125 kg. Use when the weight limit is exceeded, the parts could be damaged or broken, thus resulting in a fall.</li> <li>■ Do not carry heavy items at all time.</li> <li>■ Do not perform violent operations when carrying a heavy item.</li> <li>■ Do not use if the user is not in a condition to use the prosthesis knee joint. This could get aggravation of symptoms.</li> <li>■ Do not use for sports.</li> <li>■ Do not use for any purpose other than prosthesis knee joint. The parts could be damaged or broken, thus resulting in a fall.</li> </ul> |
|  | <ul style="list-style-type: none"> <li>■ When bending ALLUX™, do not put your hand behind the knee joint.</li> <li>■ When extending ALLUX™, do not touch the knee. This can cause injury from your hand being caught in the knee joint.</li> <li>■ Be careful so that the form cover or stocking gets caught in the four-bar joint section or other parts. It may cause an operational malfunction.</li> </ul>  |





# 1 Safety Precautions

## 1.3 Caution

Strictly observe the following instructions to use the product safely.

### CAUTION



- The adjustment of ALLUX™ must be done by a certified prosthetist of ALLUX™ handling.  
Incorrect adjustment could impair walking safety and comfort.
- Charge the main body of ALLUX™ before using it.  
Normal walking will be impossible if the battery runs out during use.
- After adjusting it in the communication state for a long time, charge it.  
Communication requires more power and thus depletes the battery faster.
- Adjust ALLUX™ in an environment with a temperature from 0°C/+32°F to +40°C/+104°F (Recommended: +20°C/+68°F)  
The temperature can affect the flex/extension resistance.



- Never attempt to disassemble or modify the product.  
The parts could be damaged or broken, thus resulting in a fall.



- Do not put a magnet closer or use in a magnetic field or in an environment with strong electromagnetic waves (e.g. MRI).  
Could result in a malfunction.
- Do not use the product in a low-pressure area such as a high mountain.
- Be sure to hand over the attached User's Guide to the user and explain the precautions for use.
- Do not give a strong impact to the product by dropping it from a height.  
The parts could be damaged or broken, thus resulting in a fall.
- Do not use in an environment with a temperature of less than -10°C/+14°F or more than +40°C/+104°F  
The flexural extension resistance may change, resulting in a fall.
- Do not charge with anything other than the designated battery charger.  
Abnormal voltage use, could result in a malfunction.



- Never attempt to disassemble, heat, short-circuit or put the battery in a fire.  
Could result in deforming the plastic parts, could result in a malfunction.



- Do not immerse the product in liquids, such as water and seawater, or pour any liquid over it.  
Could result in rusting etc. of the parts, could result in a malfunction.
- Do not use any detergent or solvent (thinner) for cleaning it.  
Discoloration, desiccation of the grease, and abnormal noises.

## 1.4 Notice

Strictly observe the following instructions.

### NOTICE



- Do not leave or store in an environment with a temperature of less than -20°C/-4°F or more than +60°C/140°F
- Do not charge outdoors.
- Do not leave the unit unused for an extended period of time.  
Could cause performance problems or failures do to the battery remaining in completely discharged state, the hydraulic fluid or bearing grease deteriorating, and/or the knee axis becoming set in a fixed position.

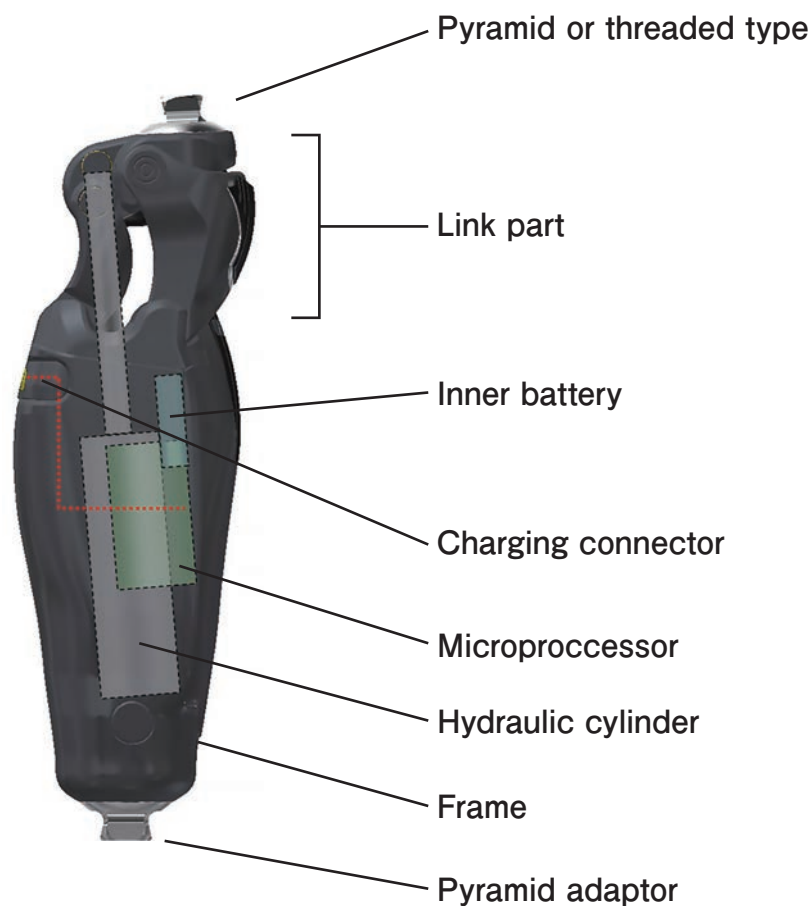
## 2 Product Overview

### 2.1 Overview of ALLUX™

ALLUX™ is a knee joint with a four-Bar linkage mechanism to electronically control the stance and swing phases. It provides smooth walking according to the walking speed and enables yielding required for descending a slope or stairs. The safety lock function can be used to stop ALLUX™ suddenly bending and as an anti-stumbling function for when the toes get stubbed on the ground etc. The internal power supply supports use of the prosthesis for 5000 steps per day over a period of 4 days(Only a guide as it can vary with the usage conditions).

### 2.2 Basic structure

ALLUX™ has a pyramid adapter at the bottom and either a pyramid or threaded adapter at the top. The frame is made of carbon, and the link parts are made of an aluminum alloy. The stance and swing phase control is performed by a hydraulic cylinder.



## 2 Product Overview

### 2.3 Certification of International Standard

#### ● Certification of International Standard

ALLUX™ was tested for 3 million walking cycles with load of 125kg which corresponds to the average working distance within about 3 years. We will not assume liability for ageing or damage of the product.

\*for products with extended warranty: Exchange of structural parts is covered by the warranty.

**ISO10328-P6-125kg\*)**



\*) Body mass limit not to be exceeded. For specific conditions and limitations of use see manufacturer's written instructions on intended use.

#### ● K Level(MOB)

K1 Level(MOB1): User can move to a bed or chair, and can walk on a flat surface indoors at a constant speed.

K2 Level(MOB2): User can handle small environmental barriers such as curbs, steps, or irregular ground both indoors and around the home.

K3 Level(MOB3): User can handle most environmental barriers, and can walk at different speeds. In addition to simple walking, he/she can do light work and exercise as well.

K4 Level(MOB4): User has physical abilities higher than basic walking; children, athletes, etc.

#### ● EMC Information

ALLUX™ belongs to Group 1 and Class A equipment in accordance with IEC/EN60601-1-2.

ALLUX™ requires special precautions regarding EMC (Electromagnetic Compatibility) and need to be installed, put into service and used according to the following information.



**CAUTION**

- Do not use any cables other than the cables that provided or specified by the manufacturer, Nabtesco Corporation.
- Do not use the peripheral devices other than those specified, with the exception of transducers and cables sold by Nabtesco Corporation as replacement parts for internal components.  
That may result in increased emissions or decreased immunity of ALLUX™.
- Do not use ALLUX™ adjacent to other equipment. Portable and mobile RF communications equipment can affect ALLUX™. If adjacent use is necessary, take care.
- Please carefully read this instruction manual to avoid the risk of ignition or electric shock.

#### ● Declaration of Conformity

Nabtesco Corporation, hereby declare that following Class I medical device complies with the essential health and safety requirements of the Medical Devices Directive 93/42/EEC as amended by 2007/42/EC and the R&TTE(Radio and Telecommunications Terminal Equipment) Directive 1999/5/EC.

## 2 Product Overview

### 2.4 Specifications

- Type: NE-Z41 (pyramid), NE-Z41SH (threaded)
- Application range & Weight limit:
  - ~K3(MOB3):125kg(275 lb)
  - K4(MOB4):100kg(220 lb)
- Weight: 1510g(NE-Z41)/1520g(NE-Z41SH)
- Maximum flexion angle: 180°
- Water resistance: IP44
- Internal power supply: Lithium ion battery
- Communication distance: Within 5 m
- Usage temperature: -10°C/+14°F ~ +40°C/+104°F



#### CAUTION

- Note that with the above temperature operating range the hydraulic resistance will decrease at higher temperatures and increase at lower temperatures.  
Normal walking will not be supported, possibly resulting in a fall.

#### NOTICE

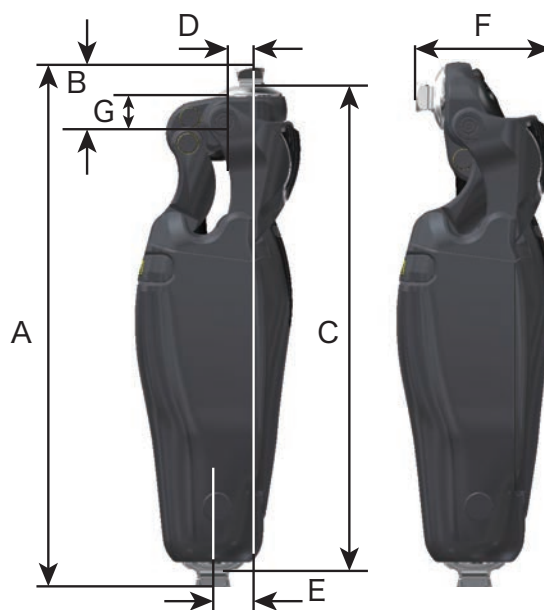
- Do not give the product a strong impact, such as hitting the front cover to the product.  
This could deteriorate its water-proof performance.
- Do not immerse the product in water.
- Do not wash the product with a high temperature or pressure.  
This could allow water invasion and damage the product.
- If the product is wetted, wipe the moisture out.
- Do not allow saltwater such as seawater to attach to the product.
- If liquid other than water attaches, wash the product. Do not use any detergent.  
Such liquid could cause rust or corrosion.
- The maximum flexion angle may be less than 180 °depending on the shape of the socket and the presence of a resin stopper.

#### ● Dimensions :

|   | NE-Z41 | NE-Z41SH |
|---|--------|----------|
| A | 295mm  | 287mm    |
| B | 30mm   | 22mm     |
| C | 268mm  | 266mm    |
| D | 15mm   | 15mm     |
| E | 21mm   | 21mm     |
| F | 76mm   | 68mm     |
| G | 16.5mm | 14mm     |

※ 1 inch = 25.4mm

※ The above specifications are subject to change without prior notice for product improvement.







## 3 Before Use

### 3.1 Parts list









The package of ALLUX™ contains the following parts. Confirm whether everything is included.

#### 【Main body and accessories】

|   |   |  |   |
|---|---|--|---|
| ALLUX™<br>NE-Z41                                    |  | Backup battery holder<br>NE-SC01                       |  |
| Instruction Manual<br>81-SS00125E                   |  | User's Guide<br>81-SS00126E                            | This Document   |
| Bluetooth password<br>and unit number<br>81-SS00133 |  | Information as to<br>Periodic Inspection<br>81-SS00135 |  |

※ For screw heads, 81-SS0062 Knee Release Adapter Instruction Manual will be added.

#### 【Designated devices】

|                               |   |  |   |
|-------------------------------|---|--|---|
| Charging port cap<br>NE-CC01  |  | Power OFF cap<br>NE-CC02                 |  |
| Backup battery pac<br>NE-SB01 |  | Extension cable<br>NE-CL02               |  |
| Battery charger<br>NE-BC01    |  | AC adapter<br>NE-AD01                    |  |
| Plug adapter (UL)<br>NE-PAXX  |  | Backup battery charging cable<br>NE-CL01 |  |

※ The shape of the plug depends on the form ordered.

※ Backup battery pac may not be included depending on the form ordered.

#### NOTICE

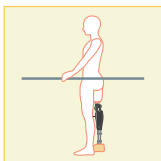
- Do not use non-designated peripheral devices. That might cause a crash of ALLUX™.

## 4 Safe Posture

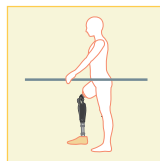
### 4.1 Safe posture and condition ready for communication

'Safe posture' refers to the posture taken in order to change the mode before using the Remote Control App or communicating with the Remote Control App. Be sure to understand the following safe postures before using ALLUX™.

#### 【Safe posture】



the state you stretch your knee straight with ALLUX™ and may apply your body weight on it.

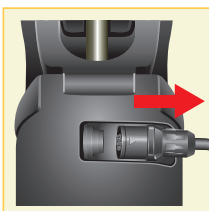
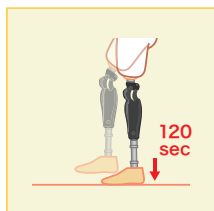
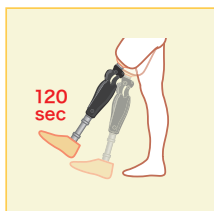


the state you do not apply your body weight on ALLUX™ and may bend your knee.



- Do not take the posture in an unstable state. When taking the safe posture without applying the body weight to ALLUX™, hold a handrail or sit down. You may lose your balance and fall over.

In order to conserve power, ALLUX™ is not always in communication mode. Communication mode is activated in ALLUX™ 120 seconds after lightly bending and extending, or 120 seconds after removing your body weight and then applying it, or 120 seconds after disconnecting the battery charger or power OFF cap from ALLUX™. Once ALLUX™ communication is established, this state lasts until communication is disconnected.



When you board an airplane or other such vehicles and need to turn off the wireless function of ALLUX™, you can use the Remote Control App to turn it off. To reactivate the wireless function again after that state, follow the procedure provided below. To reactivate the wireless function again after that state, follow the procedure provided below.

- Remove the battery charger or the power source OFF cap from ALLUX™.
- In the case, loads are applied intermittently on the toe or heel four times (this operation can be changed on the smartphone).

A vibration will occur to tell the reactivation of the wireless function when operation ② is performed.

 2sec :reactivates the wireless function.

Note that this vibration occurs if operation ② is performed even when the wireless function is active.





## 5 Selective Modes by Remote Control App

### 5.1 ALLUX™ operational modes

ALLUX™ has five operational modes.

- 1.Normal mode    2.Flexion angle limit mode    3.Variable selective flexion lock mode
- 4.Full extension lock mode    5.Free swing mode

Use the Remote Control App to change the operational modes. The optional buttons on the Remote Control App can be customized as appropriate. Please consult your prosthetist.

### 5.2 Remote Control App

Install the Remote Control App of smartphone.

- ALLUX™ supports the following operating systems (OS):  
 Android: 7 or later  
 (There is no guarantee that it will work on every Android device.)  
 iOS : 13 or later
- The installation and adjustment methods vary depend on the OS.  
 Download the manual corresponding to the OS from the website below and follow the instructions.

#### Website for downloading the Remote Control App Manual:

[http://allux.info/ne-z41/manual\\_u.html](http://allux.info/ne-z41/manual_u.html)



#### Precautions on Bluetooth

- Radio waves emitted by a Bluetooth device may affect the operation of electronic devices and other devices.  
 Turn off Bluetooth devices when near priority seats in trains, in areas where flammable gas is generated such as in airplanes, near automatic doors and fire alarm devices, as it may cause an accident.
- We do not take any responsibility for the leakage of information when using Bluetooth technology.
- This product does not guarantee wireless connection with all Bluetooth devices. The Bluetooth device to be connected must comply with the Bluetooth standard specified by Bluetooth SIG and must have obtained at least a certification. In addition, even if the device to be connected complies with the Bluetooth standard, phenomena such as inability to connect or different display/operation may occur, depending on the characteristics and specifications of the device.
- Do not disassemble or modify this product as the wireless functionality of this product has been certified to meet technical standards.

## 5 Selective Modes by Remote Control App

### 5.3 Operation with the Remote Control App

The operational mode can be selected with the Remote Control App of smartphone, etc. To change modes, tap the button on the Remote Control App within 120 seconds of bending and stretching your knee or removing your body weight and then applying it while standing in safe posture.

Press the '1' button on the Remote Control App to return to normal mode.



■ If using a smartphone, be careful to prevent buttons etc from incorrect operation..

Unintentional switching of the mode could result in falling over.

\* A vibratory alert will occur when the mode is switched. If an unintentional vibratory alert occurs then ensure to verify whether incorrect operation of the Remote Control App has occurred.

#### NOTICE

■ Please do not use the Remote Control App anywhere radio waves are prohibited, for example aircraft etc.

■ Connecting and disconnecting the battery charger and power off cap will result in ALLUX™ returning to the normal mode set using the '1' button on the Remote Control App.

Please exercise caution as the status may differ before and after charging.

- Assume safe posture. (See 4. Safe posture)
- Tap buttons 1-5 on the Remote Control App.
- Then a pop-up will appear. Select "OK".



vibration will sound for 2 seconds.

- The selected mode is applied.



#### Operational Modes

- ① Normal mode: normal walking --- button 1 or optional button
- ② Flexion angle limit mode: lock ALLUX™ at a designated angle --- optional button
- ③ Variable selective flexion lock mode: lock ALLUX™ at the angle designated by the Remote Control App --- optional button
- ④ Full extension lock mode: lock ALLUX™ at the fully extended position --- optional button
- ⑤ Free swing mode: maintain the least resistance against flexion and extension --- optional button



■ After a mode change, move ALLUX™ to check the behavior.

If the mode has not been changed to the intended one due to a wrong button operation, an accident such as a fall may occur.



## 5 Selective Modes by Remote Control App

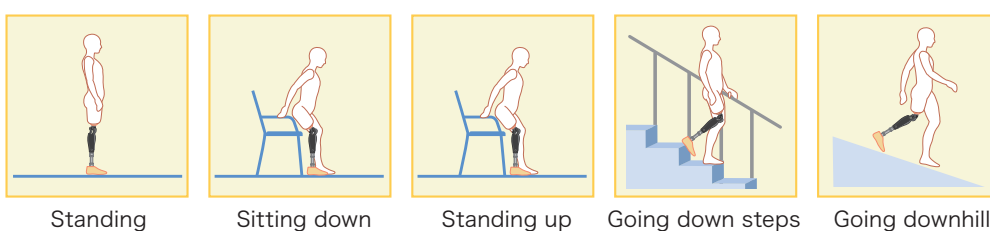
### 5.4 Normal Mode

#### 5.4.1 Overview

The normal mode is adjusted for normal walking. Judging various walking situations and normal motions with the sensor, ALLUX™ automatically adjusts the flexion or extension resistance.

#### 5.4.2 Yield Function

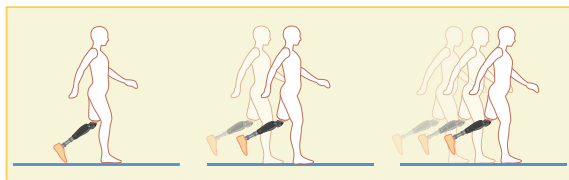
In the following situations, ALLUX™ yields, increasing flexion resistance and allowing knees to bend slowly.



- Hold onto the handrail while getting down the stairs. An intended behavior of the product may cause a fall.

#### 5.4.3 Walking speed auto-adjust function

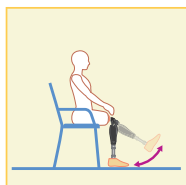
ALLUX™ automatically adjusts the flexion and extension resistance according to walking speed.



- Check the setting in a safe place, such as in between parallel bars. An inappropriate adjustment may produce bad timing.

#### 5.4.4 Seated position

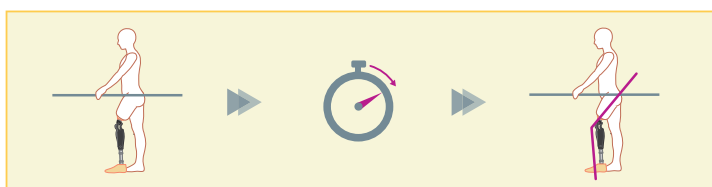
When in a seated position, ALLUX™ maintains no resistance in flexion or extension.



- When standing up from a seated position, put your weight on the side with the prosthesis. A free state continues, which may cause a knee to bend.

#### 5.4.5 Safety lock

When under a burden and knees are bent continually for a few seconds, ALLUX™ locks the flexion resistance at a certain angle. (This function can be turned off or the sensitivity can be adjusted.)



- During a safety lock, keep putting weight on ALLUX™. The lock may be released, causing ALLUX™ to bend.

## 5 Selective Modes by Remote Control App

### 5.4.6 Bicycle

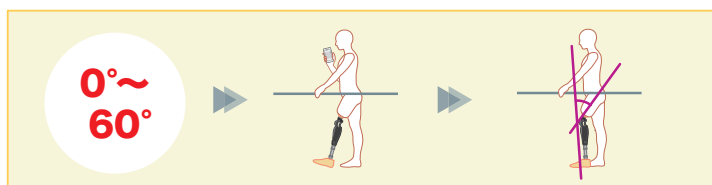
When riding a bicycle with ALLUX™, lower the Stance Resistance value to a low setting to allow it to easily flex.



■ If riding a bicycle is more comfortable in “Free mode”, make sure the user is able to stand using their sound side while in the riding position. Make sure they are aware that if the prosthesis is used to stand, while stopping there will be no microprocessor stumble recovery or high resistance to prevent the knee from hucking and the user may fall.

### 5.5 Flexion angle limit mode

In flexion angle limit mode, flexion resistance is locked at a designated angle while extension resistance remains free.

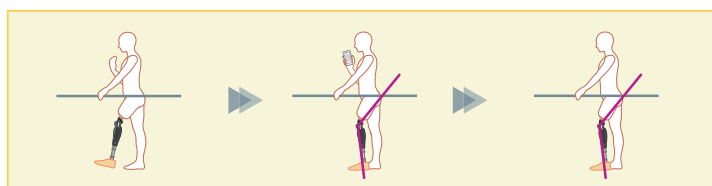


#### NOTICE

■ Bend ALLUX™ to the lock angle swiftly; do not stop in the middle. ALLUX™ may be damaged.

### 5.6 Variable selective flexion lock mode

ALLUX™ remembers the angle at which variable selective flexion lock mode is turned on. Flexion resistance is locked when it reaches that angle while extension resistance remains free.

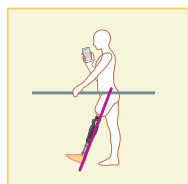


#### NOTICE

■ Bend ALLUX™ to the lock angle swiftly; do not stop in the middle. ALLUX™ may be damaged.

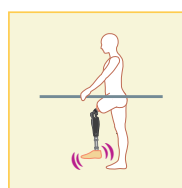
### 5.7 Full extension lock mode

Knees are locked in a fully extended state. To change modes using the Remote Control App once locked, put your weight on ALLUX™ and then remove it.



### 5.8 Free swing mode

In free swing mode, ALLUX™ is kept free.



## 6 States of ALLUX™

### 6.1 States of ALLUX™

ALLUX™ has charging mode, backup battery pac connecting mode, high-temperature mode, battery empty mode. When the mode is changed, the vibration will notice the user about the mode change and you can test the vibration patterns while adjusting the mode. The internal power supply of ALLUX™ was designed to last for 4 days and the number of steps taken by the prosthesis is 5000/day. When the remaining battery time is less than 3 hours, an alert will be given by vibration. If the backup battery pac is connected at this time, ALLUX™ can be used for one day. The backup battery pac is used to supplement the internal power supply. It cannot charge the internal battery. It is recommended to charge ALLUX™ every day depending on the amount of activity of the user. (For the charging procedures, see 7. "Charging procedures.") The internal power supply has three modes: normal mode (where there are 3 or more hours of battery life), a mode in which less than three hours of battery life remain, and a mode in which ALLUX™ cannot be used without charging. If the internal power supply is exhausted ALLUX™ cannot be used without charging, the user cannot use ALLUX™ even if the backup battery pac is connected. In the mode in which the battery is exhausted, there will be a high yielding resistance or a free resistance to the flexion motion based on choice during adjustment. Please consult your prosthetist.



#### WARNING

- If the vibration request for safe posture activates during normal use, the user must be in safe posture. Flexion/extension resistance may suddenly change, leading to a fall.
- If the vibration does not activate when the battery charger is disconnected, discontinue use, and contact your prosthetist. The vibrator may be defective. Cautions and warnings cannot be given. Flexion/extension resistance may suddenly change, leading to a fall.



#### CAUTION

- Charge the battery every day regardless of the usage of ALLUX™. Even when not walking the sensors will be on and draining the battery. Please exercise caution as the status may differ before and after charging.
- Do not routinely exhaust the battery. The vibration notification will not be unavailable, flexion/extension resistance may suddenly change, leading to a fall.
- When ALLUX™ joint is heated, do not touch any metallic part of its body. Could result in burns.
- When the vibration for warning about battery exhaustion activates, refrain from using ALLUX™, and charge the battery. Normal walking will be impossible if the battery runs out during use.
- When ALLUX™ is used in a low-temperature environment, the flexion and extension resistances may increase. Check the resistances prior to use. Normal walking will not be supported, possibly resulting in a fall.
- When ALLUX™ is used at a high temperature, the flexion and extension resistances decrease. Use it carefully when walking on stairs or a slope. May not support the weight, possibly resulting in a fall.

#### NOTICE

- Constant use of the backup battery pac is not recommended. Could hasten battery degradation.
- \* After using the backup battery pac, charge the internal power supply and backup battery pac.
- \* The operational duration time may vary due to the temperature, deterioration, or walking conditions.

## 6 States of ALLUX™

### 6.2 Normal use state

#### 6.2.1 When battery charger or power OFF cap is disconnected

When the battery charger (NE-BC01) or the power OFF cap (NE-CC02) is disconnected, ALLUX™ will enter the normal usage condition, and the vibration will activate to indicate the residual capacity of the internal power supply of ALLUX™. After removing the battery charger and power OFF connector, connect the charging port cap (NE-CC01).

- Disconnect the battery charger or the power OFF cap. When the vibration does not sound as below, connect the battery charger or the power OFF cap and disconnect it again.



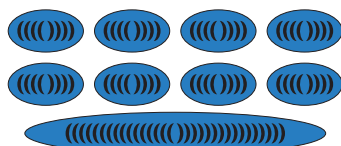
0.25sec×8times

:3hours or more



0.5sec×8times

:Less than 3hours



0.75sec8times+(4sec) :No more walk

- Connect the Charging port cap.



**WARNING**

- After disconnecting the battery charger, connect the charging port cap. (NE-CC01). If the cap is not used and the connector terminal comes into contact with water or another liquid, ALLUX™ may malfunction and enter the charge mode, and you cannot walk and may be stranded in a dangerous place.

#### 6.2.2 When power is turned off for charging

The power supply turns off when the battery charger or power off cap are connected.

- Connect the battery charger



2sec



**WARNING**

- Do not walk with the power OFF cap (NE-CC02) connected. Walking control ceases and thus if you attempt to use the unit while connected it could impair the walking process and result in a fall.

|                              |  |
|------------------------------|--|
| Charging port cap<br>NE-CC01 |  |
| Power OFF cap<br>NE-CC02     |  |

## 6 States of ALLUX™

### 6.2.3 Use of backup battery pac

When the internal battery capacity allows for less than 3 hours of walking, the warning vibration will be activated. When the battery is exhausted, the control of ALLUX™ will be stopped. Connecting the backup battery pac (NE-SB01) before the internal battery runs out enables the user to use ALLUX™ continuously for one day.

● ● ● ● ● ● ● ● 0.5sec×8times

- Remove the Charging port cap.
- Fit the backup battery holder (NE-SC01) containing the backup battery pac on the body of ALLUX™ or the lower leg side of the armoring, such as the foam cover, and secure it with the Velcro tape.
- Connect the backup battery pac to ALLUX™.

\* ALLUX™ will enter the normal mode stated in 6.2.1, and the vibration for confirmation of backup battery pac capacity will sound.

● ● ● ● ● ● ● ●

0.25sec×8times

: 3hours or more

● ● ● ● ● ● ● ●

0.5sec×8times

: Less than 3hours

● ● ● ● ● ● ● ●

● ● ● ● ● ● ● ●

● ● ● ● ● ● ● ●

0.75sec8times+(4sec): No more walk

\* The backup battery pac must be charged.



- Connect the backup battery pac in a state where the safe posture can be ensured.

Flexion/extension resistance may suddenly change, leading to a fall.

- Do not secure the backup battery holder on the thigh side (above ALLUX™).

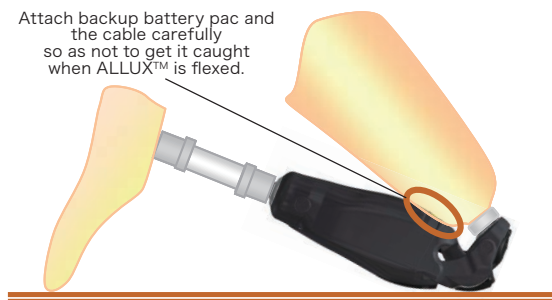
The cable may be caught between knee joint parts or damaged during flexing action, and an excessive load may be applied to the connector, thereby disconnecting the cable.

- Secure the backup battery holder on a side of ALLUX™ body(Frame).

The socket and backup battery pac may get into contact at the maximum flexion angle, and the backup battery pac may be damaged.



Attach backup battery pac and the cable carefully so as not to get it caught when ALLUX™ is flexed.



- Do not insert or remove the backup battery pac while walking as it may lead to a fall.

\* If the cable is disconnected or the battery is damaged during walking, the user cannot walk normally and may fall.

## 6 States of ALLUX™



- Do not use the backup battery pac for any other devices.  
It may cause damage to the battery or the device.
- Do not use constantly in the normal state.  
The main battery for internal power supply of ALLUX™ shall not be charged by backup battery.  
When discharged to a certain level, the backup battery pac cannot be used.
- Do not charge with any battery charger other than the specified one.  
Risk of fire or explosion.
- Do not expose to water or fire.  
Rust or deformation could make the auxiliary battery unstable.
- Do not use under the scorching sun, near fire, or in any environment with temperatures exceeding +40°C/+104°F.
- Do not leave or store at temperatures of -20°C/-4°F or less or +60°C /140°F or more.  
Could hasten battery degradation.
- Do not use if significantly scratched or deformed.  
The power supply ceasing due to poor contact etc, the parts  
Could be damaged or broken, thus resulting in a fall.
- Do not drop from a height. Do not allow strong shock.  
Could result in a malfunction.
- Do not use if liquid leaks or an abnormal odor is exuded.  
Could lead to failure of the main ALLUX™ unit.
- Do not allow babies, children or animals to touch, lick or put in their mouths—may cause explosion of battery.



- Do not disassemble or modify.
- Do not damage it intentionally by sticking a sharp tool or stepping on.  
Risk of fire or explosion.



- Do not expose to any liquid while backup battery pac terminal is exposed.
- Do not touch with wet hands.  
Could lead to a battery short and the risk of electric shock.

### NOTICE

- Do not constantly use the backup battery pac (NE-SB01).
- After using the backup battery pac, charge the main body and backup battery pac.  
Could hasten battery degradation.



## 6 States of ALLUX™

### 【Specifications for backup battery pac】

- Service temperature: 0°C/+32°F to +40°C/+104°F
- Resistance to ambient temperature: -20°C/-4°F to +60°C/+140°F
- Resistance to ambient humidity: 10 to 90%RH
- Battery charger: NE-BC01
- Applicable device: ALLUX™ (NE-Z41 or NE-Z41SH)
- Service life: 1 year

NE-SB01



### 6.2.4 Battery exhaustion (zero battery)

When the internal power supply has exhausted and ALLUX™ cannot be used, the warning about battery exhaustion will be given by vibration. Then, the vibration for request for safe posture will be given. When the user takes the safe posture, the walking control will be stopped, and ALLUX™ will be locked (yielding resistance with high flexion resistance) or free based on choice during adjustment. In this case, ALLUX™ can be used continuously for one day by connecting the backup battery pac (NE-SB01). (For the specifications for the backup battery pac, see 6.2.3)

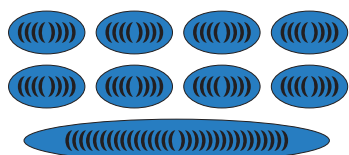
ALLUX™ will be recovered from this state by charging.



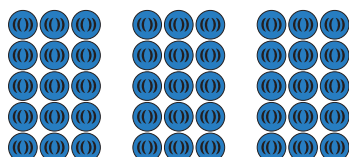
- When the vibration indicating the battery exhaustion or requiring the safe posture sounds, the user must stand in a safe posture immediately.

Even if the user is not in safe posture after 1 minute of warning vibration, ALLUX™ will be forcibly locked or free even while the user is walking and may result in a fall.

## 6 States of ALLUX™



0.75<sub>sec</sub>8<sub>times</sub>+ (4<sub>sec</sub>):No more walk



0.5 \* 3<sub>times</sub>×15<sub>times</sub>:Request for safe posture

⇒ALLUX™ will be locked even if the user is not in the safe posture after the completion of vibration for 1 minute.

- The user must take the safe posture.
- ALLUX™ will be locked in the flexed state (at a high yielding resistance).  
When the 'free' low battery setting is selected, the knee flexion becomes free.  
Please ask your prosthetist.
- Connect the backup battery pac to ALLUX™. (For the cautions for use of the backup battery pac, see 6.2.3.)  
\* ALLUX™ will enter the normal mode stated in 6.2.1, and the vibration for confirmation of backup battery pac capacity will sound.
- \* The backup battery pac must be charged.
- 【When the backup battery pac is not available or the user goes back home】
- Charge ALLUX™. (See 7 “Charging procedures.”)

### 6.2.5 In high-temperature state

If the yielding function is continuously used for a long time, ALLUX™ may be heated to a high temperature. When the temperature of ALLUX™ rises, the vibration for warning about increasing temperature will sound at first. In this state, the user can walk. If ALLUX™ is used continuously, the vibration for alerting the user to stop using due to high temperature will be given. When the user takes the safe posture, ALLUX™ will be locked (yielding resistance with high flexion resistance). After the temperature drops, ALLUX™ can be used again.



**WARNING**

- The user must stop walking with the yielding function or take a rest and stay still until ALLUX™ cools down in accordance with the high-temperature warning vibration.
- The user must move to a place where he/she can stop walking safely and take the safe posture within 1 minute in accordance with the vibration for alerting to stop using.  
Flexion/extension resistance may suddenly change, leading to a fall.
- \* ALLUX™ cannot be unlocked (released from high yielding resistance) until its temperature drops.



- Do not touch any metallic part of the prosthesis knee joint.  
Could result in burns.




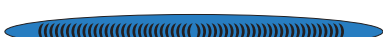
## 6 States of ALLUX™

【When the temperature is increasing】

  4 sec \* 2 times with 30 sec interval




\* Stop walking with the yielding function or take a rest and stay still until ALLUX™ cools down.

【When the temperature has abnormally increased】

   4sec \* 4times+10sec

- Take the safe posture.
- ALLUX™ will be locked in the flexed state(at a high yielding resistance).

【When ALLUX™ cools down】

   0.5 \* 3times × 15times:Request for safe posture

⇒ALLUX™ will be restored to the normal state even if the user is not in the safe posture after the completion of vibration for 1 minute.

- The vibration for confirmation of battery capacity will sound.

 0.25sec×8times :3hours or more

 0.5sec×8times :Less than 3hours



\* When ALLUX™ is released from the high-temperature state, it has not cooled down completely. Therefore, if the user continues to walk with the yielding function in the same manner, ALLUX™ will be immediately locked by the high temperature. The user is recommended to take a rest for 10 to 20 minutes until ALLUX™ sufficiently cools down.

### 6.3 In case of malfunction

If a malfunction occurs in a sensor in ALLUX™ and it cannot serve as a knee joint, the vibration for warning about malfunction will sound, and ALLUX™ will be locked (yielding resistance with high flexion resistance). No vibration may sound, or ALLUX™ may not be locked depending on the malfunctioning part.






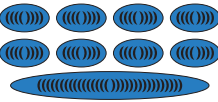

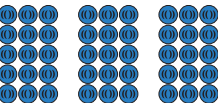
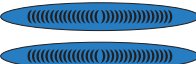
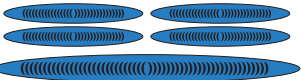
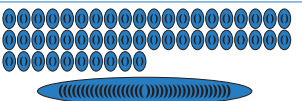



- If ALLUX™ is defective, the user cannot walk normally.
- If the vibration for warning about malfunction sounds, immediately discontinue the use, and contact your prosthetist. Normal walking will not be supported, possibly resulting in a fall.

  0.25sec \* 50times+5sec

- ALLUX™ will be locked (at a high yielding resistance).

## 6 States of ALLUX™

### 6.4 Vibration alert pattern chart

|             | Vibration alert  | Alert conditions  | Meaning  |
|-------------|--|---|--|
| ①           | <br>2sec                                  | When the battery charger or Power OFF cap is connected  | Control of ALLUX™ has been stopped.  |
| ②           | <br>0.25sec × 8times                      | When the battery charger or Power OFF cap are disconnected  | The battery level supports at least 3 hours  |
| ③           | <br>0.5sec × 8times                       | When the battery charger or Power OFF cap are disconnected  | The battery level supports less than 3 hours   |
| ④           | <br>0.75sec 8times + (4sec)               | When the battery charger or Power OFF cap are disconnected  | Normal walking is not currently supported due to battery level <sup>*1</sup> being insufficient. Please connect an auxiliary battery or recharge it.   |
| ⑤           | <br>2sec                                | Operational mode changed via Remote Control App (See 5.3)   | ALLUX™ mode change has been completed using the Remote Control App.  |
| ⑥<br>⑥<br>⑥ | <br>0.5sec × 3times × 15times           | Low remaining battery<br>High temperature state<br>Recovering from abnormally high temperature<br>When the control of the hydraulic cylinder becomes temporarily unstable | Status requiring a safe posture.<br>If this status continues ensure to contact your prosthetist as a malfunction may have occurred.  |
| ⑦           | <br>4 sec * 2times with 30 sec interval | When the main ALLUX™ unit is becoming abnormally hot  | The main ALLUX™ unit is becoming abnormally hot. However, normal walking can still continue.   |
| ⑧           | <br>4sec * 4times + 10sec               | When the main ALLUX™ unit has become abnormally hot   | Normal walking is not currently supported by ALLUX™ and will not return until the temperature has dropped. Please wait until normal status has been achieved, as indicated by vibration pattern ⑥.   |
| ⑨           | <br>0.25sec * 50times + 5sec            | When the main ALLUX™ unit has been malfunctioned  | The status of ALLUX™ is abnormal and normal walking is not supported. The abnormal status could be resolved by inserting/removing the battery charger or power off cap. If this does not solve the problem then please ensure to contact your prosthetist. |
| ⑩           | <br>2sec                                | When the load is intermittently applied to the toe or heel four times   | The wireless function of ALLUX™ has been reactivated.  |
| ⑪           | <br>0.5sec × 1times                     | Safety lock   | The safety lock is being activated.  |
| ⑫           | <br>0.25sec × 8times                    | When you press the restart button of the Adjustment App or the Remote Control App   | Reboot ALLUX™.   |

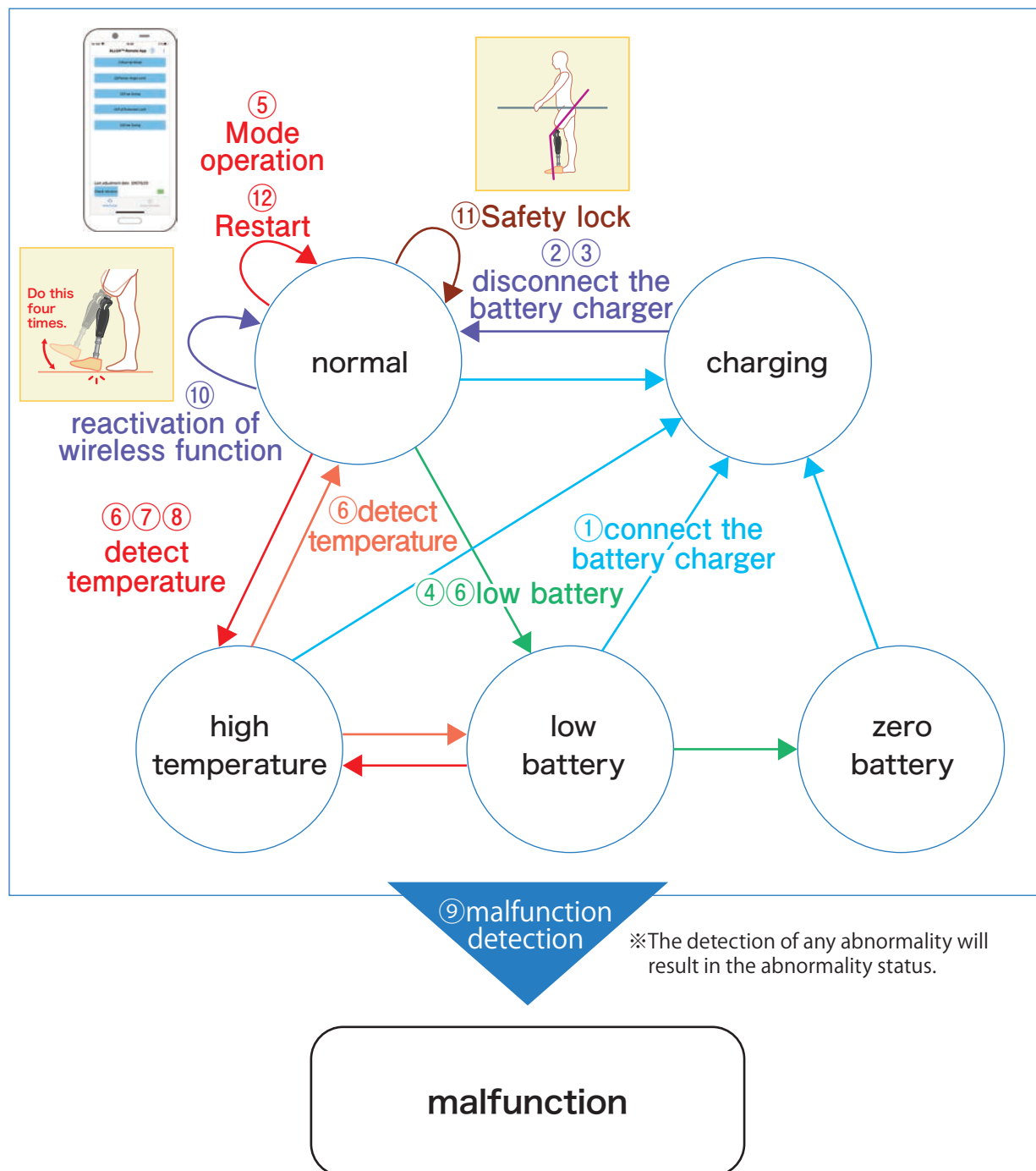
\*1: Remaining battery refers to the remaining capacity of ALLUX™ main battery or the backup battery pac. Only a guide as it can vary with the usage conditions.

\*2: If no vibratory notification occurs when the battery charger or power supply off connector is removed then an abnormality may have occurred.

\*3: If another notification condition is met while the alert is set to vibration mode, the vibration may be switched on.

## 6 States of ALLUX™

The figure below provides the different types of ALLUX™ status and the transitional vibration notification patterns.



※No.1-12 correspond to numbers in the vibration alert pattern chart (6.4).

## 7 Charging Procedures

### 7.1 Charging ALLUX™

The internal power supply of ALLUX™ and backup battery pac shall be charged with the special battery charger (NE-BC01). When using ALLUX™, it is recommended to charge it every day as a rule.



- Remove the prosthesis before charging.
- If the vibration does not sound when the battery charger is disconnected, discontinue use, and contact the prosthesis manufacturer. The vibration may be defective. Cautions and warnings cannot be given. Flexion/extension resistance may suddenly change, leading to a fall.



- Do not use for any purpose other than charging ALLUX™.
  - Do not connect any adapter other than the supplied AC adapter to the battery charger.
  - Do not use the AC adapter for any other electronic devices.
  - Do not charge outdoors.
  - Do not drop from a height. Do not give a strong shock.
  - Do not leave or store at a temperature of -10°C/+14°F or less or +60°C/+140°F or more.
  - Charge indoors in a temperature range from 0°C/+32°F to +40°C/+104°F.
  - Do not pull the connector cable with a force of 30 N (3 kgf) or more.
  - Do not charge from a car (cigar plug cord).
  - After charging, do not use without the Charging port cap (NE-CC01).
  - Do not put any conductive body, such as metallic parts, to the connector terminal of ALLUX™.
- Failing to follow the above could cause the battery charger to malfunction or result in the risk of fire.



- Do not disassemble or modify.  
Could result in a malfunction.



- Do not pour any liquid, such as water.
- Do not touch with wet hands.  
Could lead to a battery short and the risk of electric shock.

#### 7.1.1 Specifications for battery charger and AC adapter

- Service temperature: 0°C/+32°F to +40°C/+104°F
- Resistance to ambient temperature: -10°C/+14°F to +60°C/+140°F
- Resistance to ambient humidity: 10 to 90%RH (non condensing)
- Input voltage: 12 V    ■ Input current: Max. 1 A
- AC adapter: NE-AD01 (Input voltage: 100 V to 240 V)

## 7 Charging Procedures

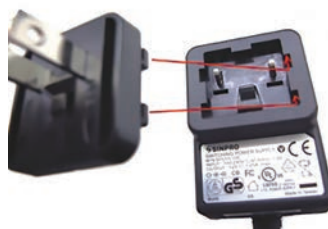
### 7.1.2 Charging procedure

Connect the battery charger (NE-BC01) and AC adapter (NE-AD01) to charge from an indoor household power supply outlet. Although the charging time depends on the residual battery capacity, the battery will be fully charged after about 3 hours. Four types of plug adapters are available for the AC adapter. In Japan, use the type A (NE-PAXX). The type C (NE-PA02), type BF (NE-PA03) and type O (NE-PA04) can be supplied to each countries in accordance with the proper configuration.

- Fit the plug adapter (type A) to the AC adapter as shown in the following figure.

\* When they are fitted normally, a snap will be heard.

\* To remove the adapter, slide it while pressing the center pawls.



- Connect the battery charger and AC adapter.

- Insert the plug adapter of the AC adapter to a commercial power supply.

\* For connection to a supply not in the U.S.A., use an attachment plug adaptor of the proper configuration for the power outlet, if needed.

**NOTICE** ■ Do not charge if the plug adapter is not fitted correctly.  
 ■ Do not use any adapter other than the supplied plug adapter.  
 Could result in a malfunction.



- Remove the Charging port cap (NE-CC01) of ALLUX™.
- Remove it sliding the connector cover lever in the arrow direction.
- Connect the battery charger connector to the connector terminal of ALLUX™.
- 🔊 The vibration will sound continuously for 2 seconds.



Connector cover



Connector terminal



Battery charger connector

## 7 Charging Procedures

- The LED lamp on the battery charger will light on in orange.
  - \* If the temperature of ALLUX™ is higher than +40°C/+104°F just after ALLUX™ is used, the green LED lamp will flash.
- When charging is completed after a certain time, the LED lamp will turn green.
  - \* If ALLUX™ is left for a long time after the completion of charging and the battery capacity becomes lower than a certain level, the battery will be recharged.
- Remove the battery charger connector. The vibration described on 6.2.1 sounds.
  - \* If the vibration for insufficient battery capacity sounds although the battery has been fully charged, the lithium ion battery may have deteriorated. Contact your prosthetist.
- Fit the charging port cap.



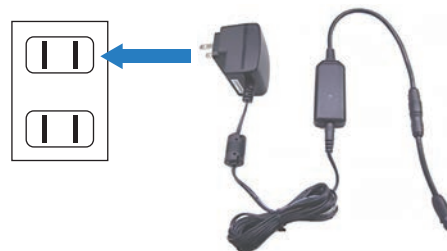
Remove the AC adapter from the commercial power supply.

### NOTICE

- Make sure that the vibration sounds when the charging connector is disconnected.
- Contact us if the vibration does not sound.  
The vibration notification will not be available, flexion/extension resistance may suddenly change, leading to a fall.

### 7.1.3 Charging the backup battery pac

Charge the backup battery pac in the same manner as when charging the main body of ALLUX™. Connect the charging cable for backup battery (NE-CL01) to the battery charger connector, and connect to the backup battery pac.



- Connect the backup battery charging cable to the battery charger and AC adapter stated in 7.1.2.
- Insert the plug adapter of the AC adapter to a commercial power supply.
- Connect the backup battery pac to the backup battery charging cable.
- The LED lamp on the battery charger will light on in orange.
  - \* If the temperature of ALLUX™ is higher than +40°C/+104°F just after ALLUX™ is used, it will enter the charge standby state. The battery will be automatically charged when it cools down.
- When charging is completed after a certain time, the LED lamp will turn green.
  - \* If ALLUX™ is left for a long time after the completion of charging and the battery capacity becomes lower than a certain level, the battery will be recharged.
- Remove the backup battery pac from the backup battery charging cable.



Remove the AC adapter from the commercial power supply.

### NOTICE





- Do not leave the AC adapter plugged into the commercial power supply when it is not used for charging.  
The AC adaptor may overheat or catch fire.
- Keep children and infants away while the AC adaptor is connected to the commercial power supply.  
There is a risk of electric shock.



## 7 Charging Procedures

### 7.1.4 Indication by LED lamp on battery charger

The LED lamp on the battery charger has four modes. When it does not light up, recheck the connection referring to 7.1.2. If the LED lamp still does not light up, the battery charger or the AC adapter may be defective. Contact us.

-  ON: During charging ————— The charger is normally working.
-  Flashing: Charging error ————— The charger cannot charge owing to a failure.
-  ON: Completion of charging ————— The battery has been charged fully.
-  Flashing: Waiting until charging ———— Waiting until the heated battery cools down.

LED lamp on battery charger



Backup battery charging cable



### 7.1.5 Use of extension cable

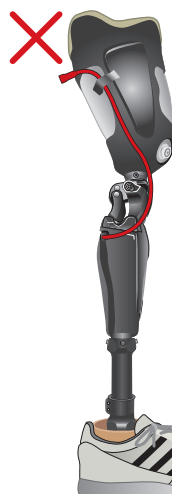
Use an extension cable when ALLUX™ charging connector is covered with form cover, etc.

#### NOTICE

- Make sure the extension is used on the ankle side. Using it on the socket side may lead to the cable getting caught when ALLUX™ bends.
- Make sure the cable does not get caught in the socket when using ALLUX™ at maximum flex.
- Cover the connector of the extension cable when it is not in use. ALLUX™ may become defective when the terminals are contacted or get wet.



Extension cable



## 8 Maintenance Parts

### 8.1 List of maintenance parts

During periodic inspection, the following maintenance parts are used.  
When you want to purchase replacement parts for maintenance or have to questions about maintenance of ALLUX™, contact your prosthetist.

**NOTICE** ■ Do not apply a commonly-sold lubricant.  
Such lubricant may impede a smooth bending of ALLUX™.

#### 【Replacement of battery】

|                                  |   |   |
|----------------------------------|---|---|
| Main body of<br>ALLUX™<br>NE-Z41 |   | If the battery life is coming to an end, contact to your prosthetist. The battery replacement cycle is normally 2 years. (Periodic inspection period) |
| Backup battery pac<br>NE-SB01    |  | When the life of the backup battery pac is coming to an end, purchase a new one and replace it.   |


**NOTICE** ■ The backup battery pac is a Lithium ion battery. Do not discard the battery with general household garbage. Thrown away short-circuits of the battery may cause ignition and release of fume.



#### 【Replacement of cover, pad, and stopper】

Consult your prosthetist for replacement.

The following parts can be purchased from us. Inquire your prosthetist for replacement.

|                                    |   |
|------------------------------------|---|
| Extension rubber stopper<br>N-G012 |  |
|------------------------------------|---|

The following parts can be replaced by us. Send it back to us by your prosthetist.

|                              |   |                            |   |
|------------------------------|---|----------------------------|---|
| Front link pad<br>NE-FC01    |  | Front cover pad<br>NE-FC02 |  |
| Front link ST pad<br>NE-FC03 |  |                            |   |



## 9 Troubleshooting

### 9.1 Troubleshooting list

Should you encounter any issues in the use of your ALLUX™, please check the following list. If you are encountering an issue not listed in the below list, please contact your prosthetist.

| Issue   | Check item  | Solution   |
|---|---|--|
| Your ALLUX™ wont charge.                            | Is the battery charger connector/AC adapter securely connected?   | Check the connection. (See 7.1.2)  |
|   | Does vibration sound when connected to the battery charger?   | If the vibration does not sound, it may be defective. Discontinue use, and contact the prosthesis your prosthetist.                        |
|   | Is ALLUX™ hot?  | Let your unit cool and then recharge it. (See 7.1)   |
|   | Any issue not outlined above  | Contact your prosthetist.  |
| Unable to change modes with the Remote Control App. | Are you pressing the button within 120 seconds of flexing and extending ALLUX™ or removing your body weight and then applying it? | Flex and extend ALLUX™ or removing your body weight and then applying it? , assume safe posture, and use the Remote Control App. (See 4.1) |
|   | Are you in safe posture when operating via the Remote Control App?  |  |
| Knee locks, or is in a free state.                  | Did the vibration sound just before ALLUX™ locked or went into a free state?  | If the unit is hot, please wait until it cools. (See 6.2.5)  |
|   | Check that setting for safety lock adjustment is too sensitive  | Contact your prosthetist.  |
|   | Is the battery capacity is sufficient?  | Please charge your unit or connect the backup battery pac. (See 6.2.4)   |
|   | Any issue not outlined above  | Contact your prosthetist.  |

## 9 Troubleshooting

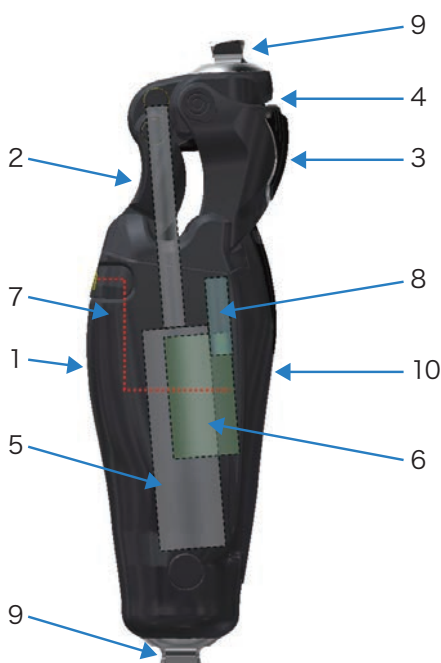
| Issue  | Check item  | Solution  |
|--|---|---|
| Abnormal noise or weakness in joints.        | Check for foreign substances.<br>Are any screws etc. interfering with the knee joint section?   | Please remove any foreign matter and ensure that normal movement takes place.   |
|  | Does vibration sound when connected to the battery charger?   | Please contact your prosthetist.  |
|  | Any issue not outlined above  | Please contact your prosthetist.  |
| The safety lock cannot be applied.           | Check that you holds ALLUX™ in a slightly flexed state and apply the weight sufficiently to ALLUX™.(When the weight is not applied or ALLUX™ is flexing or extending even slowly,the lock does not function.) | Hold ALLUX™ in a sufficiently loaded state.   |
|  | In cases other than above   | Please contact your prosthetist.  |
| ALLUX™ is locked and jams when you sit down. | Check that you do not stop flexing ALLUX™ halfway.  | Since the safety lock is effective,it is necessary to sit down without stopping.  |
|  | Check that load is not applied to the toe to flex ALLUX™ after transition to the swing phase.   | Since the stumbling lock is effective,it is necessary to sit down without applying load or sit down with the yielding function. |
|  | In cases other than above   | Please contact your prosthetist.  |

# 10 Disposal

The table below shows the materials of ALLUX™ knee unit in each component. When disposing of ALLUX™, comply with the rules stipulated in the local community. If you return it to Nabtesco after giving such a notification, we will dispose of it for you.



|     | Part name                    | Classification of material | Remarks  |
|-----|------------------------------|----------------------------|--|
| 1.  | Frame                        | Plastic                    | Carbon fiber reinforced composite material.<br>Aluminum structural parts are inserted in it. |
| 2.  | Knee links                   | Metal                      | Aluminum alloy   |
| 3.  | Knee pad                     | Rubber                     |  |
| 4.  | Stopper rubber               | Rubber                     |  |
| 5.  | Hydraulic cylinder           | Metal                      | Body: aluminum alloy,<br>piston rod: titanium alloy,<br>o-ring: rubber,                      |
| 6.  | Microprocessor control board | Electronic component       | Electronic substrates and component chips comply with the RoHS directive.                    |
| 7.  | Lead wire                    | Electric wire              |  |
| 8.  | Battery                      | Li-ion battery             | See 8.1  |
| 9.  | Joint parts                  | Metal                      | Titanium alloy   |
| 10. | Cover, etc.                  | Plastic, rubber            | Refer to each material symbol on each.   |



# 11 Periodic Inspection

## 11.1 Periodic Inspection

In ensuring safe use please make sure ALLUX™ has a periodic inspection after 2 years of use. The periodic inspection will be performed free of charge within the warranty period. After the warranty period has expired, the periodic inspection will be performed at the user's expense.

The worn parts (extension stopper rubber and rubber pads) attached to ALLUX™ will be replaced free of charge if they have deteriorated during the periodic inspection within the warranty period.

When you want to ask us about a periodic inspection, contact your prosthetist.

### NOTICE

- Ensure that ALLUX™ undergoes periodic inspection after 2 years. If it is used without periodic inspection, wear and deterioration may be accelerated, and the warranty may not cover issues or damages.

# 12 Warranty

## 12.1 Warranty

- 1) The main ALLUX™ unit is guaranteed for a period of 3 years from the date of purchase (basic contract) and the designated devices described on page 6 a period of 1 year. If failure or damage is caused by inadequacies of design or manufacture of the equipment supplied by us during the warranty period under normal usage, we will repair or replace the relevant part(s).
- 2) The external parts (extension stopper rubber, rubber pads, etc.) supplied with ALLUX™ are not covered by the warranty.
- 3) The warranty covers only defective items. We will not compensate for various expenses caused by the product failure or other damages.
- 4) In the following cases, the repair will be at the customer's expense even within the warranty period.
  - When failure or damage is caused by handling not conforming to the precautions stated in this document, dropping during use or giving impact not in the normal state of use.
  - When failure or damage is caused by incorrect use or improper modification or repair.
  - When failure or damage is caused by fire, earthquake, wind, flood, seawater, lightning or any other extraordinary natural phenomenon.
  - When failure or damage is caused by use of a device other than those designated by Nabtesco.
  - When failure or damage occurs after the warranty period has expired.
  - When failure or damage is caused by adjustment by a party other than those certified by Nabtesco or the Distributor.
  - When failure or damage is caused by use without periodic inspection.
- 5) Liability
 

The manufacture will only assume liability if the product is used in accordance with the descriptions and instructions provided in this document. The manufacturer will not assume liability for damage caused by disregards of this document due to improper use or unauthorized modification, or for accident caused by the amputee's (user's) condition, especially due to the change of physical condition.
- 6) Resale and transfer of ALLUX™
 

In thereby ensuring safe after-sales servicing and periodic inspections, and thus overall safety, no reselling or assigning of ALLUX™, accessories, are permitted.

## 12 Warranty

### 12.2 Warranty periods of designated devices

The warranty periods of the designated devices used for ALLUX™, such as the battery charger, are shown in the following table.

|   |        |  |
|---|--------|--|
| Charging port cap<br>NE-CC01                | 1 year |    |
| Power OFF cap<br>NE-CC02                    | 1 year |    |
| Backup battery pac<br>NE-SB01               | 1 year |    |
| Extension cable<br>NE-CL02                  | 1 year |   |
| Battery charger<br>NE-BC01                  | 1 year |  |
| AC adapter<br>NE-AD01                       | 1 year |  |
| Plug adapter(UL)<br>NE-PAXX                 | 1 year |  |
| Backup battery<br>charging cable<br>NE-CL01 | 1 year |  |
| Backup battery holder<br>NE-SC01            | 1 year |  |

## 12 Warranty

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### 12.3 Repair

- 1) If the cause of defect is unclear, the measures will be determined through consultation between the customer and the Distributor.
- 2) Repair of external painting will be performed at the user's expense. Ask the Distributor for estimation.
- 3) If ALLUX™ must be repaired after the warranty period has expired, the warranty period only for the repaired part will be extended for 6 months.
- 4) ALLUX™ which has been used for 8 years after purchase may be unrepairable.



## **Nabtesco Corporation**

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### Contact

Please contact us if you find any page missing or disordered.

# **Nabtesco**

## **Nabtesco Corporation**